



Registration Terms and Conditions

Payment

Class payment

Complete payment for classes must be provided at the time of registration. Payment can be made by cash, cheque, e-transfer, credit card or post-dated cheques (we add 2.75% for credit card fees). Cheques are made payable to Studio 360. Students will not be able to attend class without complete payment (all post-dated cheques must be provided upon registration). All post-dated cheques must be dated for the first of every month. If they are not dated for the first of the month, they will be deposited on the first of the following month. Studio 360 reserves the right to suspend or terminate the enrolment of any participant who does not pay these fees.

Costume payment

All students must purchase a costume for every class for the end of year recital and/or for competitions, this is not optional. A \$100 non-refundable costume deposit is required for each routine upon registration at the beginning of the year. This deposit will be applied to the price of the costume you receive in March/April. No costumes will be given to participants without complete payment. Prices will be adjusted once we receive the final costs. Accounts will be adjusted and either credited (if they are less) or an updated invoice will be sent to you with an outstanding balance. The balance is to be paid within 1 month of receiving the invoice. Studio 360 reserves the right to suspend or terminate the enrolment of any participant who does not pay these fees.

Competition fee payment

All competitive students must pay for their competition registration fees, this is not option. A \$160 non-refundable deposit is required for each routine upon registration at the beginning of the year. This deposit will be applied to the price of your registration fees. Prices will be adjusted once we receive the final costs. Accounts will be adjusted and either credited (if they are less) or an updated invoice will be sent to you with an outstanding balance. The balance is to be paid within 1 month of receiving the invoice. If these fees are not paid, Studio 360 reserves the right to prevent the student from participating in any or all competitions, as well as suspend or terminate the dancers' participation in the competitive team.

Withdrawals or refunds

If a participant wishes to withdraw from a class, a notice must be sent to Studio 360 by e-mail. Refunds will be provided to the participant by cheque, pro-rated at a cost of \$20 per class that has passed. If the participant has paid with post-dated cheques, all post-dated cheques beginning the month after notice is given will be given back to the participant.

*During the regular season, if the participant sends a withdrawal notice after January 1 (more than half the year already completed), no refund will be issued and all post-dated payments will continue to be processed.

*Participants are not refunded their costume deposit at any time if they withdraw.

Returned cheque

A service fee of \$10 will be charged on all cheques returned as Non Sufficient Funds (NSF), Stop Payment or Funds Not Cleared. Studio 360 is not responsible for paying participants' NSF fees.

Cancellations

Classes with insufficient registration may be cancelled. If a class is cancelled, every attempt will be made to place registered participants in another time slot. If this cannot be done, a full refund will be issued. If the new time slot is not convenient for the participant, a full refund will be issued.

Weather conditions

Classes may be cancelled due to bad weather conditions. Participants are informed prior to 4:00 p.m. on the day of the cancellation by email and a notice is posted on the Studio's social media pages. If participants do not receive a notice, this means that classes have not been cancelled and they can choose to attend or not based on their own preference. Should a class be cancelled by Studio 360 due to bad weather conditions beyond our control, every attempt will be made to reschedule to another time to make up for the missed class.

Attendance

Participants will be allowed up to 5 absences (3 for competitive classes) during the season. If a participant misses 5 or more classes (3 for competitive classes), Studio 360 reserves the right to exclude the participant from performing at the end of year show (or at a competition) or to terminate their enrolment. If the enrolment is terminated by Studio 360 due to attendance issues, Studio 360 reserves the right to determine what amount (if any) will be provided as a refund.

Severe allergies

It is the responsibility of the participant and/or parent/guardian to identify if there are severe allergies that require an auto-injector or that may pose a high risk to the health of the participant. Participants must bring their auto-injector to every class in order to participate.

Special needs

Participants or parents/guardians of participants are asked to provide information regarding special needs requirements before the start of the program. Contact the Studio 360 directors at 613-424-7960 for assistance.

Personal items

Participants are responsible for their own belongings. Studio 360 shall not be responsible for loss or damage to property belonging to participants. The use of electronic devices (including cell phones) or distracting objects is prohibited during class.

Behaviour

Participants are expected to show respect towards other participants and teachers. Studio 360 has a zero tolerance policy for physical and verbal assault, harassment, discrimination and psychological abuse. There is also a zero tolerance policy for participants who may arrive to class under the influence of any substances (drugs and/or alcohol). Studio 360 reserves the right to suspend or terminate the enrolment of any participant who displays this type of behaviour or any behaviour that is disrupting the class environment.

If a participant is suspended or terminated because of behavioural issues, no refund will be given.

Photos and videos for promotional items

Studio 360 uses photos and videos on the website and social media pages. Please read and sign the Authorization to Take and Use Photographs and Video form to give Studio 360 permission to use photos and videos of you or your child.

I have read, understand and agree to the Registration Terms and Conditions as listed above.

Participant's name

Signature of participant/parent/guardian

Date